

# Ultimate Companion, LLC Policy

Payment starts the day you drop off your dog at Ultimate Companion, LLC. Payment is due when you pick up your dog. For stays over holiday weekends and stays longer than 2 weeks, a deposit will be due. This will be applied to the stay, but in an event that you have to cancel (cancelation policy), the deposit will be kept. Sales tax is applied to all services.

Prices are subject to change during peak and holiday times.

Drop off and pick up times will be determined by Ultimate Companion, LLC, which will take place between 7 am and 5 pm. Alternative times may be available.

There will be no pick up or drop off on major holidays. Dogs will still be taken care of on major holidays.

Dogs can stay if they are intact or fixed. No dogs in heat will be allowed to stay at the kennel. If your dog comes into heat while at the kennel you will be called to see about the dog being picked up by you or someone else. If you are unable to pick up the dog, then an extra \$40 will be added per day.

Your dog must be up to date on all vaccines - **Rabies, Bordetella, DHPP.**

Highly encouraged leptospirosis. Shots must be up to date at least 2 weeks before arriving at the kennel. You will be required to have your vet email over a copy of your dog's records. **Dogs will not be allowed to stay until proof of vaccines is obtained.**

Recommended - Canine influenza shot, flea, tick, heartworm preventative.

If your dog is found to have fleas or any other medical condition that could spread to other dogs. The dog will be separated and you will be informed to come pick up your dog as soon as possible.

All dogs must enter and exit the facility on leash and under control. Ultimate Companion, LLC also asks that just one member of the family bring your furry friend from the car to the facility.

If your dog is staying for 2 weeks or less please bring enough dog food, either in a ziploc bag or plastic container, for the duration of their stay. Changing food within a short time frame will not be good on the stomachs of our furry friends. When dogs stay longer than 2 weeks, they are welcome to eat food provided by Ultimate Companion, LLC, which is Purina, or owners can provide their own food if they want to.

Ultimate Companion, LLC will administer oral medications. Please discuss other medications with Ultimate Companion, LLC

Ultimate Companion, LLC will provide all bedding, toys, treats, and training tools. If you feel inclined to bring a toy, etc, Ultimate Companion, LLC is not responsible for anything that happens to it or if it's destroyed.

Ultimate Companion LLC may use pictures of your dog for social media/marketing purposes.

Dog Policies, Procedures, Services and Rates may change from time to time. While we will attempt to notify you of these changes, it is ultimately your responsibility to check back on our website regularly so that you are aware of our most current Policies, Procedures, Services and Rates.