Cancelation Policy

You may cancel a weekday stay 48 hours in advance and not be charged. If you have to cancel within the 48 hours you will be charged a one day stay (\$40). Weekend reservations need 72 hours notice to cancel to not incur a charge. If it is canceled within 72 hours, then a one day stay will be charged (\$40). Holiday weekends and stays over 2 weeks will require a deposit of 1/2 the stay when you make an appointment. If you cancel prior to 7 days, then only a one day stay will be charged (\$40), if you cancel within 5 days, the deposit will be kept but no other charges will be incurred. If dogs are a no contact, no show, then either \$40 will be charged or the deposit kept, also the remaining reserved days will be canceled and filled with another customer.